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PolyU 85th Anniversary: BEEE Seminar

Identifying KPIs for Lift Maintenance Performance Evaluation

With Certificate

Hong Kong is packed with high-rise buildings, in which the lifts are essential vertical transportation facilities for numerous end users. Whereas lifts have been increasingly designed and constructed with high quality standards, quality lift maintenance work is indispensable for ensuring comfort and safety of the users. To establish a standard set of key performance indicators (KPIs) for lift maintenance services, a PolyU-BSOMES joint research project has commenced. The project's Principal Investigator, Dr Joseph Lai, will share in this seminar the works carried out and the findings obtained so far, including the applicable performance indicators found from literature, categorizations and derivations of the indicators, and results of a focus group study on the practicality of the indicators. In addition to presenting the indicators shortlisted from the focus group study, the forthcoming works to be conducted for completing the establishment of the envisaged lift maintenance KPIs will be outlined.

Date:
20 Dec 2022 (Tue)

Time:
7:00 p.m.

Venue (hybrid):
- Physical: Room Z207, 2/F, Block Z, PolyU
- Virtual: Zoom

About the speaker:

With a first-class honours degree in building services engineering, a master degree in environmental management and a PhD in facilities management (FM), Dr Joseph Lai combines professional and academic roles as an eminent FM scholar. Currently, Dr Lai is an Associate Head of the Department of Building Environment and Energy Engineering of The Hong Kong Polytechnic University (PolyU); the honours he has received include the Departmental Teaching Excellence Award, Faculty Teaching Excellence Award, Dean's Award for Outstanding Achievement in Academic Programme Development, and Distinguished Educator Award of the International Facility Management Association. Dr Lai is also serving as Co-Editor of the *Facilities* journal and Associate Editor of the *Smart and Sustainable Built Environment* journal. Besides delivering training courses and consultancy services, Dr Lai has served on the committees of various professional/public bodies.



All are Welcome!

For enrollment, please visit:



Enrollment:

Click "[here](#)" for online enrollment (free-of-charge; first-come-first-served)

For enquiries, please contact Miss Ivy Leung (Tel: 2766 4613, e-mail: sinka.leung@polyu.edu.hk)

Rundown:

7:00 - 8:15 pm Talk by Dr Joseph Lai
8:15 - 8:30 pm Q&A session

Medium:

Cantonese supplemented with English terminologies

Note: Attendance certificates are available

Supporting organizations:

